



SUPRTOOL 4.4

Instruction # _____

INSTRUCTIONS for UPDATING TO SUPRTOOL 4.4

CONTROL NO. _____

DATA TO BE ENTERED ON THE HP WILL APPEAR LIKE THIS AND MUST HAVE THE EXACT SPACING SHOWN. System messages are shown in a system font in a gray box. Please perform each step in its entirety, in the order shown; a blank line has been provided to record a job number or check off the step as it is completed. Please read all instructions before proceeding.

This update will perform an install of Suprtool version 4.4, add the “bonus” jobs Qhelp, HOWMESSY, COMPARE and others.

***NO JOBS OR USER SESSIONS CAN BE LOGGED ON DURING THIS UPDATE ***

_____ 1 Log on as MANAGER.SYS. Make sure no other users are signed on and set the limits to allow 1 job and 1 session.

```
:HELLO MANAGER.SYS,PUB  
:SHOWJOB JOB=@.cccccccc (Where ccccccc is the code account name)  
:LIMIT 1,1
```

_____ 2. Purge any SUPRTOOL files that may exist in PUB.SYS in preparation for the update. Enter the following at a colon prompt:

```
:PURGE SUPRTOOL.PUB.SYS  
:PURGE SUPRLINK.PUB.SYS  
:PURGE DEMON.PUB.SYS  
:PURGE ROBELLE.PUB.SYS
```

_____ 3 Put the tape labeled with tape type SUPRTOOL in an available drive. Enter the following at a colon prompt to restore the installation stream:

```
:FILE T;DEV=TAPE  
:RESTORE *T;@.@.ROBELLE; CREATE
```

Reply to the tape message if automatic REPLY is not set. Here is an example console display:

```
?15: 26/J166/33/LDEV# for "T" on tape (NUM)?
```



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The PIN (Process Identification Number) is always the number between the two slashes ("/33/") after the Job Number. To **REPLY**, simultaneously press **CTRL** and **A**. The system will prompt with an equals "=" sign. Enter a reply:

=REPLY 33,7 (Where 33 is the PIN and 7 is the tape drive LDEV #)

- _____ 4 The following stream will build a new Robelle account **OR** update an existing account and send a message when completed. Enter the following at a colon prompt:

:STREAM ROBELLE.JOB.ROBELLE

After the stream has completed update the account password.

:ALTACCT ROBELLE;PASS=pppppppp (Where pppppppp is a password).

- _____ 5 Robelle's installation job installs Suprtool, STExport, Suprlink, Speed Demon and the Suprtool2 interface.

:HELLO MGR.ROBELLE
:STREAM INSTALL.SUPRJOB

Check the installation job \$stdlist for successful end of job.

- _____ 6 The following command will execute Robelle's installation job to install the bonus programs. Enter the following at a colon prompt:

:STREAM BONUS.JOB

- _____ 7 **This job purges installation files and is optional.** To save disc space and remove unwanted files created during the installation, enter the following at the colon prompt:

:STREAM CLEANUP.PURGEJOB

****THE FOLLOWING STEP MUST BE PERFORMED IN EACH ECOMETRY[®] CODE ACCOUNT ****

- _____ 8 **The following command will link Suprtool into XL.CODE2, NEWXL.CODE2 and XL.PUB.** Log on to each code account and Enter the following at a colon prompt:

:HELLO MGR.ccccccc (Where ccccccc is the code account).



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:SPLINK

Note; if the file SPLINK.COMMANDS does not exist enter the following at the colon prompt:

```
LINKEDIT INFO="PURGEXL XL=XL.CODE2;MODULE=suprtool.asm"  
LINKEDIT INFO="PURGEXL XL=XL.CODE2;MODULE=qaccess.asm"  
LINKEDIT INFO="PURGEXL XL=XL.CODE2;MODULE=READFAST"  
LINKEDIT INFO="PURGEXL XL=XL.CODE2;MODULE=READMOVE"  
LINKEDIT INFO="PURGEXL XL=XL.PUB;MODULE=control.asm"  
LINKEDIT INFO="PURGEXL XL=XL.PUB;MODULE=entry.asm"  
LINKEDIT INFO="PURGEXL XL=XL.PUB;MODULE=GLOBALXL"  
LINKEDIT INFO="PURGEXL XL=XL.PUB;MODULE=INITCC"  
LINKEDIT INFO="PURGEXL XL=XL.PUB;MODULE=proc.asm"  
LINKEDIT INFO="PURGEXL XL=XL.PUB;MODULE=ROBPF"  
LINKEDIT INFO="PURGEXL XL=XL.PUB;MODULE=suprinfo.asm"  
LINKEDIT INFO="PURGEXL XL=XL.PUB;MODULE=spbsub09.asm"  
LINKEDIT INFO="COPYXL FROM=ST2XL.PUB.ROBELLE;TO=XL.CODE2;REPLACE"  
LINKEDIT INFO="COPYXL FROM=DEMONXL.PUB.ROBELLE;TO=XL.PUB;REPLACE"
```

****This completes the Suprtool update instructions.****

***** REVIEW ALL STANDARD
LIST*****

Please back up all print files created by this process for problem resolution by Ecometry Corporation, if required. Please check for ERROR MESSAGES!!

Ecometry Corporation is dedicated to providing a high quality product to our customers. Therefore, we encourage your comments and suggestions regarding our Instructions and Software loading procedures. Please complete the attached Product Control Media Survey form and fax it to (561) 454-4945.



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MEDIA SURVEY REPORT

Date: _____

**PLEASE COMPLETE THIS FORM AFTER LOADING THE INSTALL/UPDATE OF MEDIA.
FAX TO: ECOMETRY CORPORATION PRODUCT CONTROL at 561-454-4945. THANK YOU!**

Client: _____ Completed: _____

Telephone Number _____ Fax Number _____

Media loaded to: Live Account _____ Test Account _____

*****Media Information***** Please refer to the MEDIA LABEL for the following information.

MEDIA TYPE: _____ CONTROL NO: _____

_____ **No Problem Encountered** _____ **Problem Encountered**

Problem occurred with: Media _____ **Instructions** _____

Description/Comments: _____

Problem Resolved Yes _____ No _____

Internal Use Only

Resolved by: PC _____ HW _____ OnCall _____ CS _____ Date: _____

Resolution: _____

